DEMOCRATIC AND ELECTORAL SERVICES

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Dear Councillor

RESOURCES POLICY ADVISORY GROUP SUPPLEMENT NO 1

The Resources Policy Advisory Group will be held as follows:

DATE: **MONDAY, 5TH MARCH, 2012**

TIME: **6.00 PM**

VENUE: **ROOM 5, CAPSWOOD, OXFORD ROAD, DENHAM**

Yours faithfully

Jim Burness

Director of Resources

To: **Members of the Resources Policy Advisory Group**

Mr Smith (Chairman)	Mr Anthony
Mr Chhokar	Mr Hardy
Mr Harding	Mr Hollis
Mr Jones	Mr Wilson

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A G E N D A

7.   **Bucks WAN and Managed Services Tender - Update**

To consider report of the Director of Resources.   **(Pages 1 - 6)**

The next meeting of the PAG is due to take place on Thursday, 14 June 2012

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South Bucks District Council   Resources Policy Advisory Group – 5th March 2012

SUBJECT:	Report on Bucks WAN and Managed Services Tender – Update	
REPORT OF:	Officer Management Team -	Director of Resources
	Prepared by -	ICT Manager

1.   **Purpose of Report**

To update the Council on the progress of the Bucks PSN (Public Services Network) and Managed Services OJEU procurement to replace the Bucks WAN (Wide Area Network) and associated services provided to the Council By Bucks CC with an externally managed service.

2.   **Links to Council Policy Objectives**

The Council aims to manage its core applications and data in a secure and efficient manner. This allows it to take advantage of opportunities to improve efficiency, reduce costs and improve resilience by working with partners.

3.   **Background**

3.1   This report is an update to that presented as item 5 to the RPAG of 31st October 2011 and should be read in conjunction with this.

3.2   Contracting Authorities including the Council have now received letters from BCC advising them in writing of the forthcoming change to provision and termination of existing contracts, although this will be extended if required to ensure continuity of service should timescales for the provision of any new service be extended.

3.3   The PQQ (Pre-Qualification Questionnaire) was issued and evaluation of the responses completed during December 2011.

3.4   In the OJEU notice, it was stated that 5 to a maximum of 7 bidders would advance to the tender stage and in view of the marking differentials, the Project Team recommended that the top five ranked bidders were invited to tender for the PSN contract.   Successful and unsuccessful bidders have been notified. The ranking results are attached in Appendix 1.

3.5   There has been some delay in the original project timescales due to resource availability and increased time for production of non-technical evaluation and whilst some delays have been absorbed by contingency within the project plan, other milestones have been extended. There are implications for Districts with the deferral of contract award which may impact on take-up of services.

3.6   Key milestones are now:

ITT Issue	2nd March 2012
Tender opening	10th May 2012
Tender evaluation commences	11th May 2012
Bid documents available to Districts	Late June 2012
Framework award	14th August 2012

3.7   A discussion was had at the Project Board on 2nd February 2012 about whether to use the impending Government Procurement Service (GPS) PSN Frameworks rather than procure ourselves. However the relevant Frameworks are not yet in place and dates are uncertain and have already slipped. The Frameworks are split into multiple lots or generalist services whilst the BucksPSN procurement is for a single provider model based on the reduced management and detailed specific requirements with interconnecting technologies. The Frameworks would also require each Contracting Authority to go out to individual procurement for each service. None of the Frameworks therefore address our specific needs. The decision was made to continue with the current procurement for BucksPSN whilst accepting that, in the fullness of time, Contracting Authorities could still make purchases off the Public Sector Network Services Framework (PSNSF) or Public Sector Network Connectivity Framework (PSNCF) or even G-Cloud.

3.8   For information the Council has submitted and obtained approval for the GCF (Government Connect Convergence Framework) Agreement as of February 2012 which is an interim agreement bridging the GCSx (Government Connect Secure Extranet) and the GPS PSN Framework. It is mandatory that some services have to be supplied via these but there will be options to include additional services within the Council's agreement once these services are available, which is not likely for at least 6 months.

4.   **Proposal/Discussion**

4.1   The role of the District Councils in the evaluation process is to act as collaborators, i.e. advisors to evaluation panel, and to read and comment upon tender submissions. Bid documents will be available to Districts in late June and although these will not have been evaluated, the Council may have a better feel for the design of future services under PSN to better inform their choices and to consider options and any savings plus proposed timescales for implementation of individual services.

4.2   The services provided by Bucks CC under the existing arrangements are summarised in Appendix 2 as provided by BucksPSN project manager. The main aim of the procurement is to provide the services which are currently provided by Bucks CC, primarily WAN and Internet, with the further possibility of adding additional services if required and if cost effective. It is likely that, unless there is a compelling reason not to, the Council will utilise the successful BucksPSN bidder to supply these services.

4.3   The Bucks Contracting Authorities have indicated their level of interest in each service which forms part of the framework and this is summarised in Appendix 3. This was provided to bidders as an indication of potential interest only and does not provide any commitment to procure any of the services.

4.4   The Council contracted with its ITMS (IT Managed Service Provider), Steria, as part of the recent multi procurement project to complete a number of transformational projects within the scope of the contract including the replacement or upgrade of its existing telephony system during 2012 and the co-location of the server room to Welwyn Hatfield Borough Council by 31st July 2013. There will be separate reports for each of these projects and impact and risk of these on this procurement will be included, for example location of existing BucksWAN connections to Capswood.

5.   **Resources, Risk and Other Implications**

5.1   A risk register is available and will be supplied separately as a restricted document.

5.2   The transition plan largely relates to the procurement of the framework and implementation by Bucks CC and Contracting Authorities will be required to produce their own with Bucks CC to create proforma transition project plans for each Contracting Authority.

5.3   It has been identified that there may be an impact on the procurement and timescales should the BDUK (Broadband Delivery UK) bid be successful as there is an option to link into and use the BucksPSN infrastructure. Although this was not successful in the first round, there is still a potential risk and Bucks CC are in discussion to look at any changing requirements of what Bucks Business First expects from the BucksPSN Contract / Framework. This will be expanded further in subsequent reports when the position and impact is clearer.

5.4   Further risks will need to be assessed to allow for the impact of the server room move and shared working arrangements with Chiltern District Council on the BucksPSN framework and visa versa.

6.   Summary

6.1   The Portfolio Holder is requested to note the update report on the BucksPSN procurement.

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Background Papers:	**Item 3 RPAG 31ˢᵗ December 2011**

Appendix 1: **Summary of PQQ Evaluation and Ranking**

Rank	Company
1	**Updata Infrastructure UK Ltd**
2	**Virgin Media Business**
3	**BT Group**
4	**Telindus Ltd.**
5	**Logicalis Ltd**
6	KCOM Group Ltd
7	Unisys
8	MDNX Enterprise Services Ltd
9	Capita
10	2e2 Group Ltd
11	Global Crossing
12	RM Education plc
13	Thales UK
14	Azzurri Communications
15	Easynet
16	Vodafone Unified Communications Services
17	MILL Telecom Ltd

In the OJEU notice it was stated that 5 to maximum 7 bidders will advance to tender stage and in view of the marking the Project Team recommended that the top five ranked bidders were invited to tender for the PSN contract.

Appendix 2: Services Provided to Bucks Contracting Authorities by Bucks CC under Existing Arrangements

Service	CDC	SBDC	AVDC	WDC	Nexus Leisure	BF&RS	Schools
WAN Connection	Y	Y	Y	Y	Y	Y	Y
Internet bandwidth	Y	Y	Y		Y		Y
Internet resilient services	Y	Y	Y		Y		Y
Internet content filtering (Websense)	Y	Y			Y		
Internet domain name services	Y		Y				Y
Internet IP address services	Y	Y	Y				Y
Internet email gateway (AV, spam etc)					Y		
Firewall central	Y	Y	Y		Y		Y
Firewall edge	Y	Y		Y			
Firewall GCSx	Y	Y					
IPS	Y	Y	Y		Y		
Remote access SSL VPN service	Y	Y			Y	Y	
Remote access SSL VPN Safeword							
Remote Access IPStream	Y	Y	Y	Y			Y
Voice (Mitel) resilient infrastructure	Y						
Voice (Mitel) voice mail	Y						
Voice (Mitel) ACD	Y						
Voice (Mitel) call minutes	Y						
Voice (Mitel) call logger	Y						
Voice WAN interconnection	Y	Y	Y	Y			
Host DMZ servers	Y	Y					
Host Data Centre			Y				
Schools services							Y

Note data as provided to BucksPSN Project Board, may be incomplete.

Appendix 3: Level of Interest from Bucks Contracting Authorities

Service		BCC	CDC	SBDC	AVDC	WDC	BF&RS
Wide area network		D	D	H	H	H	H
Local area network(s)	cabled network	D	M	No	H	L	L
	wireless network	D	H	L *	H	L	L
Voice	Call minutes	D	D	M	H	L	M
	Infrastructure	D	H	L	H	L	M
	mobile	D	M	M	M	L	M
Internet	resilient	D	D	H	H	L	H
Perimeter Security	Firewall	D	D	H	H	L	H
	IPS	D	D	H	H	L	H
	Web filtering	D	D	H	H	L	H
Remote Access		D	D	H	M	L	H
Schools	Bucks CC only	D	N/A	N/A	N/A	N/A	N/A

where

D = Definite	Will definitely order.
H = High	Very likely to order as this is a current service. Is only subject to price and performance offered / providing better value than current.
M = Medium	Are very interested but not finally decided.
L = Low	Will not immediately order mainly due to existing contracts or waiting to see BucksPSN details.

Note wireless level for SBDC changed from "No" to L to reflect current discussions with BCC and joint working with CD